

IMPORTANT INFORMATION FOR PATIENTS ABOUT TRAFFIC IN MISSION BAY

The opening of the Chase Center next to UCSF's Mission Bay Campus will increase traffic congestion for patients and visitors who drive to our Mission Bay campus at the beginning or ending of a large Chase Center event, or when there are events at both the Chase Center and nearby Oracle Park. Typically, "door open" for these large and dual events start on weekday evenings or on weekends. However, some event start and/or end times will impact late weekday afternoon patient appointments or other more emergent visits. Much planning has taken place between UCSF, the City of San Francisco and Chase Center to mitigate the traffic impact to the hospital and clinics, such as by encouraging the use of public transportation. But we want to be realistic that during certain times traffic congestion will be substantial.

IF YOU ARE EXPERIENCING AN EMERGENCY EN ROUTE TO THE MISSION BAY HOSPITAL AND FIND YOURSELF UNABLE TO REACH THE FACILITY DUE TO TRAFFIC, PLEASE CALL 911.

The best way to plan your trip to our Mission Bay Campus is to visit <https://eta.ucsf.edu> where you will find a calendar that indicates which days will be most impacted and the open doors and end times of large-scale events in the area. On this site you will also find a map denoting preferred local access routes to UCSF and road closures during events.

If it is possible for you to take public transportation or a ride share during these days, we highly encourage these alternatives to driving but also understand this is not always feasible for our patients. As a patient, you have the right to access local access streets and UCSF parking facilities. If Parking Control Officers staffed by the city question your destination, just indicate that you are a UCSF patient.

KEY TIPS (see map):

- **Third Street** – Avoid before and after large-scale Chase events or dual events at Chase/Oracle. Northbound 3rd Street will be closed about 30 minutes prior to the end of all large events to facilitate safe crossing of pedestrians to the Muni platform.
- **Local Access Streets** – Some routes that cut through the Mission Bay Campus are recommended for accessing the Medical Center weekdays between 6PM-8PM when there are large Chase events.
- **Ride Share Companies** – If you prefer to arrive via Uber or Lyft, we recommend drop off and pick up at 1825 4th Street, San Francisco, CA 94143
- **Street Closures** – Two streets directly North and South of the Chase Center will be closed to traffic up to 2 hours prior to doors opening for every scheduled event. If your destination is on Illinois Street (499 IL, 490 IL, 480 IL) and you are arriving within the street closure time frame, communicate with the Parking Control Officer that you are going to a UCSF facility and you will be granted access at the Illinois/Mariposa intersection (no access at 16th/Illinois).
- **Valet Parking and Patient Drop-Off:** Patients may be dropped off at the circle drive in front of the Ron Conway Family Gateway Medical Building at 1825 Fourth St. Valet parking is also available from 8 a.m. to 3 p.m., Monday through Friday, in the circle drive in front of Gateway.

We want to hear from you if you have difficulties accessing our facilities. Please email transportation@ucsf.edu for non-urgent feedback. Please call 911 for emergency response.

Thank you in advance for your patience as we all adjust to our new neighbors.

UCSF Mission Bay Map Denotes Preferred Routes & Road Closures - During Events at Chase and Chase/Oracle Park -

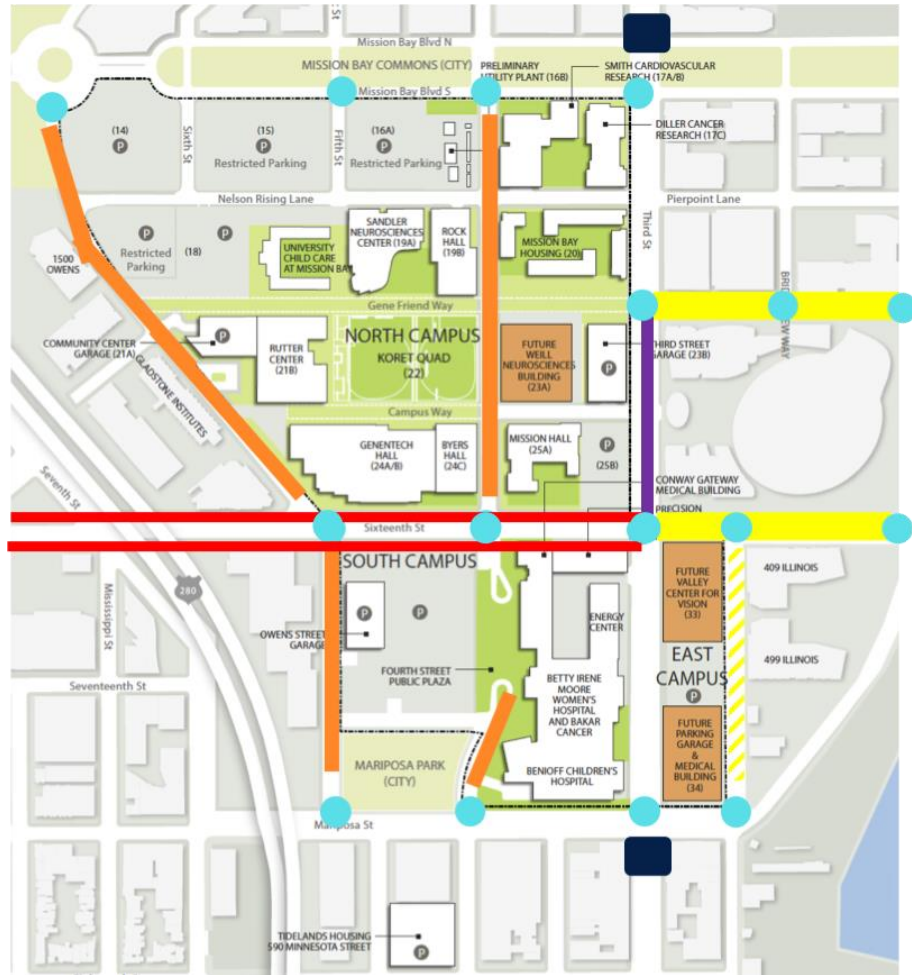
Patients who must drive to or from UCSF should familiarize themselves with the map below, especially if driving during weekday evening commute hours on those days designated as red or yellow on UCSF's Event & Traffic Alert calendar (eta.ucsf.edu). The map's legend identifies streets to avoid, preferred routes, and road closures around the UCSF Mission Bay campus on the busiest event days.

Third Street – Avoid before and after large-scale Chase events or dual events at Chase / Oracle.

Local Access Streets – Routes recommended for accessing the UCSF Campus / Medical Center weekdays 6PM – 8PM when Chase events are +12,500 attendees.

Parking Control Officers (PCOs) – PCOs will be stationed to manage, at a minimum, pre-and post-event traffic for Chase events +12,500 attendees. PCOs will help keep traffic flowing and ensure that intersections and crosswalks are not blocked.

Transit Lanes – Designated 24/7 in both directions exclusively for ambulances, shuttles (including UCSF shuttles), buses and taxis (does not include Ubers/Lyfts).



Street Closures – up to 2 hours prior to doors opening for every scheduled event, vehicles will be restricted from these streets to allow for needed security screening of vehicles entering Chase Center's parking garage.

Partial / Soft Street Closures – UCSF and other employees working within the block are allowed access as are patients, construction workers, and others with official UCSF business (such as deliveries). No ID to enter the area is required.

North Bound Third Street Closure – Beginning about 30 minutes prior to the end of all large events, Northbound Third Street will be closed from 16th Street to Warriors Way to facilitate the safe crossing of pedestrians to the Muni platform.